

Stuart Wilcox

Grapevine, TX | 972.740.7274 | stuart.wilcox@me.com

TECHNOLOGY CONSULTANT + PROJECT ENGINEER + IT ADMINISTRATOR

Adaptable Information Technology leader and strategic solutions provider with in-depth knowledge of Apple Device Management with an emphasis in graphic design, project management, software configuration, and vendor management. Known for identifying, evaluating, and documenting complex computing requirements for systems integration.

- Recognized for leading and implementing complex projects while mitigating risks, managing requirements, and partnering with project stakeholders and managing expectations at the department and project levels.
- A trusted leader known and respected for leading successful change in projects and building credibility with senior leaders and staff.
- A top-performing leader with a record of implementing successful IT services initiatives that increased efficiencies, reduced expenses, and increased client satisfaction.

Essential Skills: Technology Consulting | Technology Training | Project Management | Quality Assurance | DEP Deployment | JSS Server Configuration | Active Directory Administration | Office 365 Migration & Administration | Azure Active Director | License Server Management and Deployment | Systems Planning | Software/License Management | Cable Management

Software Proficiencies: Apple macOS 10.5-10.14 | Microsoft Windows XP, 7, 8, 8.1, and 10 | Microsoft Server 2008, 2012, and 2016 | Linux Debian, Ubuntu, and Red Hat | JAMF Pro/Now | Addigy | NoMAD | Hyper-V/VMware vSphere | VMware Fusion | Adobe Creative Cloud Suite | MS Office

PROFESSIONAL EXPERIENCE

Stuart Wilcox | Grapevine, TX

Technology Consultant and Trainer | May 2019-Present

Work closely with clients to learn and understand their technology needs and assist them in proactive solutions to help mitigate security risk and implement systems that help them grow.

- Establish and implement device management software to assist in inventory management and security standards.
- Provide solutions for small to large sized conference rooms and team rooms for video conferencing that would integrate with systems that are already in place, i.e. G Suite, Microsoft Teams, Zoom, etc.
- Lead training initiatives designed for the specific clients and applications they would be utilizing.

Velo IT Group | Dallas, TX

Project Engineer | July 2018-April 2019

Recruited to serve in a leadership role to directly impact Velo's strategic goal of ensuring the end user experience is seamless without negatively affecting workflow. Maintain workflow through the implementation of Apple management framework for clients to effectively assist with maintenance, management, and support.

- Positively impact operations through the creation and maintenance of a standard for Apple deployment for both clients and internally for Velo.
- Expertly lead Office 365 migrations for clients that are using outdated on-premise Exchange servers and Office applications.
- Drive operations through the effective management of a team of Engineers in hardware rollouts in a sequence that would not impede the end user.
- Successfully configure servers, SAN's, and infrastructure for clients to be able to transition from old deprecated hardware and software.
- Communicate and collaborate with third-party software vendors while utilizing internal tools to roll out newer versions that are not deprecated.

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Credera | Addison, TX

IT Administrator | April 2016-July 2018

Played an integral role in leading IT operations for an Inc. 5000 boutique Management Technology Consulting firm. Efforts consisted of managing and maintaining over 300 laptop computers, 70% Apple, through Azure Intune and JAMF MDM management services.

- Routinely utilized Intune and JAMF MDM to deploy DEP laptops with preconfigured software.
- Employed Microsoft's Active Directory both on-premise and in Azure cloud to manage users, distribution groups, and licensing.
- Garnered recognition for leading multiple projects throughout the fiscal year to improve systems and user experience.
- Deployed and provisioned Polycom with Skype for Business cloud PBX phones and conferencing systems to remote geographies.

Fellowship Church | Grapevine, TX

Media IT/Video Engineer/Graphic Design | June 2008-April 2016

Sought after to serve in a technical support role responsible for working under tight deadlines as well as designing and building audio/video infrastructure for satellite campus locations.

- Tackled the challenge of maintaining and monitoring eleven high-end suites, including software, hardware, I/O support, as well as a 216TB SAN.
- Assumed full responsibility for maintaining a support 125 Apple production computers covering the entire Apple product line.
- Led a team of up to 12 volunteers in a live video production control room weekly that directly impacted the guest experience.
- Ensured seamless technical operations through the effective design of graphics packages needed for live production.

EDUCATION

High Plains Christian School | Amarillo, TX

High School Diploma